

Rod's Computers



"Tune-Up" Notes 07/13/2014

After receiving a "Tune-UP" from Rod's Computers, there are several things to keep in mind:

1. Please have your computer powered ON (with AC power pack plugged in, if a laptop), overnight, at least ONE night a week. The day of the week does not matter. I have set the following things to occur (slight adjustments may have been made at customer's request):
 - a. The AVG Antivirus program will update, scan, and remove any problems starting at midnight.
 - b. The Avira Antivirus program will update, scan, and remove any problems starting at 3 AM.
 - c. Windows updates should begin (download and install) at 3 AM.
 - d. Backups, if enabled, will begin at 4 AM to an external (or internal) backup drive.
2. Please run the Advanced System Care (ASC) – Performance Monitor – "Scan" at least once a week. It can also be run whenever the blue "PC Health happy face" is other than blue. Left click on the Magnifying Glass with the word "Scan" under it. This will open the ASC main screen, which will have a large "Scan" button on it in the lower right part of the screen. Left click on the large Scan button. If the large "Scan" button is not on the screen, press the "Back" button in the lower right until the screen containing the large "Scan" button appears. This scan will complete a multitude of corrections to optimize your computer.
3. Do NOT update ANY of the programs that have been installed during the tune-up. Do NOT click on "fix", "optimize", "update", "upgrade", or similar prompts if they occur. Close all pop-ups in the lower right corner from AVG or Avira. Click "I will think about it" if prompted to update to a "new version" of Advanced System Care. Do NOT upgrade to Advanced System Care version 7.0 or higher; it removes free Version 6 features, and requires that you install the pay-for version 7; do NOT do it!

There may be a folder labeled "Run Once a Week" on your desktop; ignore it. It is just for my use.

There will be a folder named "Standard Setup Files" on your C: drive. It contains all the programs (and more) that were installed as part of the tune-up. Installed programs may include (some are optional) the following:

Advanced System Care (ASC)
ASC Uninstaller
Auslogics Disk Defragmenter
AVG Free Antivirus
Avira Free Antivirus
Malwarebytes
Spybot Search and Destroy (not installed lately)
Win Patrol

If you have any problems, please be sure to call; trying your own "fixes" may make matters worse.

Thank you!

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